

## Managed Hosting for Oracle eBusiness Suite SE



### BENEFITS

- Deployed solutions are reliable, redundant, highly scalable, monitored and managed 24x7x365.
- Customers are no longer burdened with staffing issues, because Holston Technology always has expert resources available to manage the Oracle applications and the network.
- Customer's staff can concentrate on core skills, business objectives, and revenue streams instead of focusing on IT and rising IT infrastructure costs.
- Clients will no longer need to expend limited and valuable resources on provisioning and vendor management.
- Streamlined infrastructure and server environment for optimum performance, reliability, and maintenance.
- Managed, proactive network with maximum uptime, high performance and the highest regards to security.
- Oracle eBusiness Suite SE application projects are implemented successfully and in a shorter period of time.
- Successful implementations result in quicker ROI.
- Business continuity can be easily implemented and activated through fast, secure data backup and restoration protocols.
- Easy availability of and migration to the newest hardware.
- Continuous improvements are brought to bear through reinvestments in our infrastructure.

### OVERVIEW

Holston Technology managed hosting solutions for Oracle eBusiness Suite SE are all about ease of management. Organizations can dramatically reduce administration costs and provide levels of flexibility that allow businesses to be more adaptive, proactive, and agile. Holston Technology lowers the remaining barriers that have hindered the adoption of secure application hosting, enabling the goal of "world class solutions for the small and medium size businesses." With Holston Technology you get the world-class solution of Oracle eBusiness Suite SE which is highly scalability, reliability, and with strong performance in a secure and managed environment.

Managed hosting saves small and larger organizations alike a large capital expenditure, and makes your organization more efficient and competitive.

Oracle world-class applications and solutions are available cost-effectively and hassle-free.

THERE IS NO  
SMALL BUSINESS.

### MANAGED SERVICES FOR ORACLE

- Lower total cost of ownership
- Enhanced productivity
- Streamlined business processes
- Reduced IT infrastructure requirements
- Increased availability
- Increased scalability
- Reduced risk of loss
- Improved system performance
- Greater access to Oracle's latest technology

# Holston Consulting Services

Holston Technology will customize each implementation and create a unique service level agreement that meets the customer's exact requirements.

We include a sophisticated, secure web-based portal for each client that provides our customers with a 24/7 view into their systems using data meaningful to them.



## ADDITIONAL CONSULTING SERVICES

- 24/7 Monitoring and Management
- Systems Programming
- Custom Data Replication Solutions
- Version Management
- Performance Management
- Trouble Ticketing
- Batch Job Processing
- Vendor Management
- Offsite Tape Rotation
- Production Database Administration
- Disaster Recovery
- Change Control
- Capacity Planning
- Security Management
- Problem Determination
- Problem Resolution
- Problem Escalation & Callouts
- Data Backup & Recovery

YOU ARE UNIQUE.  
SO ARE OUR SOLUTIONS.

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